

To whom it may concern.

26th September 2022

We live **REDACTED**. Since the opening event of the venue, we have endured the constant weekly cycle that the premises bring to our vicinity. During every evening, later than what would be acceptable to the planning department condition we hear the emptying of the glassware into a dumpster, after dragging the container through the car park, and on most days close to, or after the premises are closed. So even when the bar areas are closed, we can expect to be disturbed by the loud noise the event creates.

When at weekends, they have a "Special Event" as noted on their social media platforms, we can expect without fail to be having to prepare our family for a poor nights sleep as a direct result of the Arrays clientele. Either arriving and congregation on the footpath outside our home, or the sound of their vehicles racing towards and worse when leaving the car park when the building is closed, with the clients still remaining on site and many times parked in front of our car access to our home, when this occurs, we have informed the security, but they deny all knowledge that the owners of the vehicles have entered the building but seem able to assist them when returning to their cars, if they are still available on site.

On most weekend nights the main events seem to commence after 21:30 hours as the restaurant is closing with the loud music beginning. The size of the venue seems out of proportion to the car parking numbers available, including the overflow car park area that often exceeds to permitted number.

When the taxis arrive to collect the clients leaving at a time when we are trying to sleep, that is to say after the noted closing time they stand outside our homes with the engines running and parked across drives or on the grass standings

When leaving the club at near or past the noted closing time the clients are unsupervised and left to their own devices, this in many cases cause the unwarranted congregation of drunken, and quite often very loud and aggressive actions which occasionally break out to a fight, not an altercation as is suggested.

When they are using the Bayou at the rear (no planning?) they allow the roof to be slid back for smoking, but this allows for the complete ineffective function of the noise control equipment. This demonstrates that the management seem to be not able or willing to take on the responsibility that the licence holder is required to be accountable for. They have by this lack of action demonstrated their lack of social awareness and consideration for its neighbours.

Our aim is for the premises to behave in a socially responsible manner that allows its neighbours to exist in harmony, and to this end a closing time of 23:00 hours should be imposed to stop the ongoing issues to be curtailed in a residential area. We have logs of many of the disturbances along with details of events when the police have been called with CAD numbers available.